

## Outside Bodies – Progress Report Form

Name:	Cllr Gill Cleeve
Name of Organisation	CCTV
Progress report since last Town Council meeting:	<p><b>Overview</b></p> <p>Stratford-upon-Avon CCTV continues to deliver an exceptional level of service, providing a highly effective blend of proactive patrol monitoring, incident response, and partnership working. As the largest population centre in the district, Stratford naturally experiences higher levels of activity and with a well-established retail radio scheme that also supports the night-time economy, the volume of logs reflects how central the CCTV team is to keeping the town safe and well supported.</p> <p>This report highlights key activity trends, the scale of work undertaken, and the visible value the team brings to public safety.</p> <p><b>1. Incident &amp; Activity Summary - Period from 1st of August 2025 to 16th November 2025</b></p> <p><b>Total Logs Created: 1,468</b></p> <p>These logs represent every incident, observation, or request for support captured by the CCTV team. Each one reflects active monitoring, rapid assessment, and detailed reporting.</p> <p><b>Proactive Patrols: 328</b></p>

These patrols are initiated by the CCTV team themselves, not prompted by external calls. They are vital for early intervention, prevention, and building real-time situational awareness across the town centre.

## **2. Source of Incidents**

The CCTV team responded to a diverse range of incoming triggers:

- **Caller-led incidents:** 946
- **Self-initiated by CCTV operators:** 263
- **Police-led requests or incidents:** (as provided in dataset)

This blend shows strong partnership working while also highlighting the team's independent vigilance.

## **3. Key Categories of Recorded Incidents**

(All categories aggregated without any sensitive or personally identifiable detail.)

The data shows a wide range of community safety issues managed or supported by the CCTV operators:

- **Anti-social behaviour**
- **Missing or vulnerable people**
- **Suspicious activity**
- **Assaults and violent incidents**
- **Road traffic incidents**

- **Drug-related concerns**
- **Theft and shoplifting**
- **Criminal damage**
- **Public disorder**
- **Robbery**
- **Sexual offences**
- **Fraud alerts** (often connected to banking protocols)
- **Public protest activity**
- **Other crimes or incidents that do not fit standard categories**

This range demonstrates the breadth and complexity of CCTV work, not only crime response, but safeguarding, welfare concerns, and general community safety.

#### **4. Contribution to Policing and Public Safety**

The dataset notes multiple categories where incidents were:

- **Directly reported to the police**
- **Investigated further by police**
- **Supported through CCTV evidence or live monitoring**

The CCTV team's real-time coordination, detailed logging, and rapid sharing of intelligence significantly enhance operational efficiency for police partners.

## **5. Operational Notes from the Dataset**

The following themes appear across the data:

- The CCTV team regularly identifies issues before they are reported, demonstrating strong situational awareness.
- Several incident categories note follow-up by police or other agencies, showing the CCTV team's vital role in multi-agency response.
- Events such as protests, road-safety concerns, and safeguarding alerts illustrate the wide operational scope managed by a small team.

## **6. Overall Impact**

The data paints a clear picture of a service that is:

### **Highly proactive**

With hundreds of proactive patrols, operators are not just passively watching, they are actively preventing escalation and gathering valuable intelligence.

### **Community-focused**

Many logs relate to welfare, vulnerability, and public reassurance, demonstrating a strong social value alongside crime prevention.

### **A trusted partner**

Consistent referrals to, and collaboration with, the police show how integral the CCTV team is within the wider safety ecosystem.

### **Exceptionally dedicated**

	<p>Every recorded log represents time, decision-making, technical skill, and professional judgement. The scale of work handled demonstrates a highly committed team working constantly behind the scenes to keep residents, visitors, and businesses safe.</p> <p><b>Conclusion</b></p> <p>Stratford's CCTV team is delivering an outstanding community safety service. Their vigilance, professionalism, and consistent collaboration with partners contribute significantly to crime prevention, public reassurance, and rapid incident response.</p> <p>Their work often goes unseen, yet the impact is visible throughout the data: hundreds of patrols, thousands of logged activities, and a remarkable contribution to keeping Stratford-upon-Avon safe.</p>
Date provided to Town Clerk:	17/11/25